

Terms and conditions

Reservations

To confirm the reservation, the payment of a deposit is required, which will be requested via Pay by Link.

The remaining sum will be paid at the end of the tour.

Payment methods: credit/debit card (Visa, Mastercard, American Express, Diners) and cash (euros only).

Cancellation

- In case of cancellation within 40 days of departure, the entire amount of the deposit will be refunded.
- In case of cancellation within 15 days of departure, 50% of the deposit will be returned.
- In case of cancellation on the same day or within 14 days of departure, you will not receive a refund of the deposit paid.
- If you are late on the day of the tour, send us a whatsapp or call us. We will try to do everything we can to find a solution to have you on board.
- The captain may, at his discretion, cancel the tour in the event of a delay exceeding 15 minutes. If you still manage to get on board, you will not be able to make up for the delay and you will be charged for the booked hours.

Weather

If weather conditions are not suitable for sailing, we will do our best to reschedule your tour for a different day or time. If this is not possible, you will receive a refund.

Other

We particularly care about your well-being and try to provide our customers with a clean and sanitized boat after each tour. If damage is caused to the boat or it becomes excessively dirty, you will be charged an additional cost to repair the damage or clean the boat.

If you suffer from seasickness, please notify our captain. We will make sure to stop, change course or speed, to make you feel better.

You can swim at your own responsibility. We assume no responsibility for your entry into the water.

If you or any of your guests have health problems, please inform the captain in advance.

It is absolutely forbidden to bring any type of drug or illegal substance on board.

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We reserve the right not to board you, or to not board any member of your group, if you are intoxicated, under the influence of drugs or not in a suitable condition. In this case, you will not receive a refund.